

The following is an excerpt from the SEC's GSOC Best Practices Group benchmark report. To learn more about membership please [see here](#):

SOC/GSOC Survey Results

1/26/2016

This report is meant to be shared among members of the Security Executive Council's *Global Security Operations Center (GSOC) Best Practices Group*.*.

**The Security Executive Council recognizes that best practices are only proven when rigorously measured for performance over time.*

Please do not share this information outside of your organization.

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Demographics: Industry Sectors Represented



Sectors

Industrial Manufacturing
Pharmaceuticals
Health Care
Retail
Financial Services
Insurance
Consumer Products Manufacturers
Transportation Services
Aerospace & Defense
Media
Food
Agriculture
Energy & Utilities
Computer Software
Education
Leisure
Computer Hardware
Banking
Charitable Organizations
Government
Electronics
Security Products & Services
Telecommunications Services
Business Services

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The SEC's GSOC Best Practices Group brings together over 50 global organizations to share proven practices and develop program strategies. We invite you to view some selected response results of the 2015 member survey. How does your organization compare to our members' results?

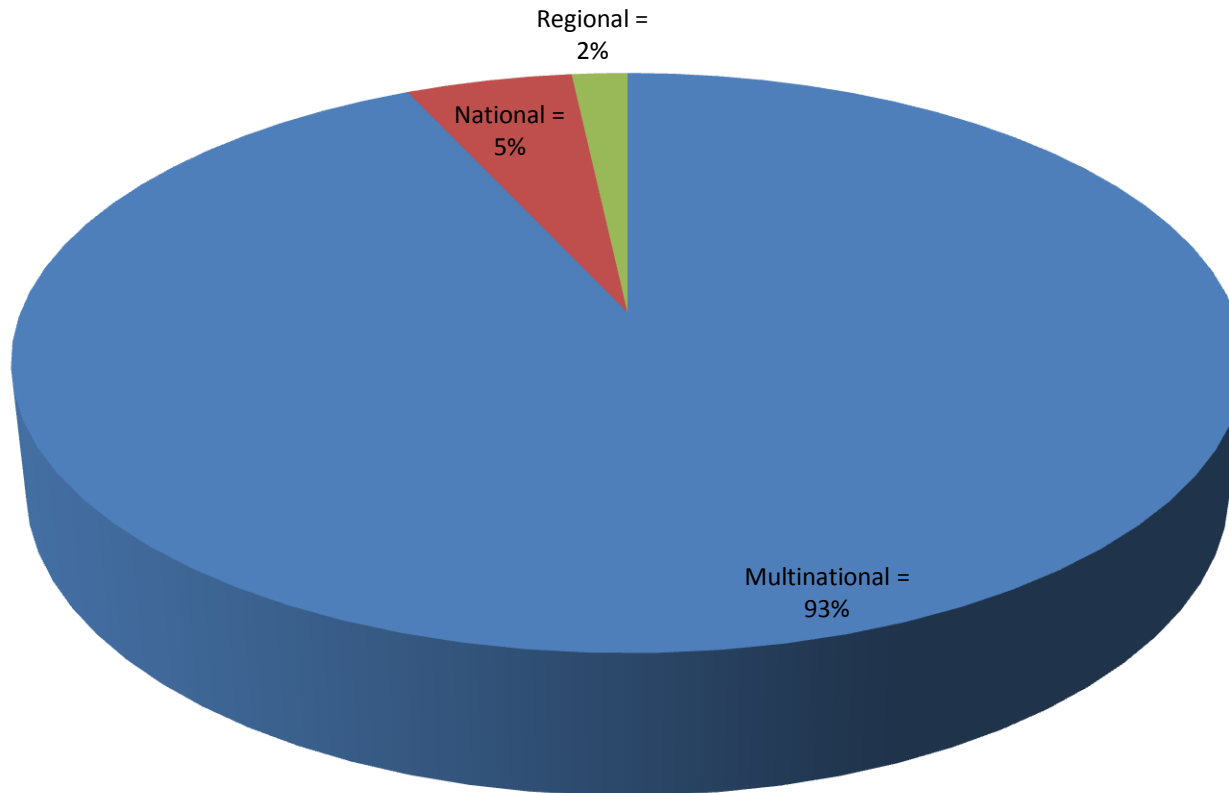
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Demographics: Scope of Participating Organizations

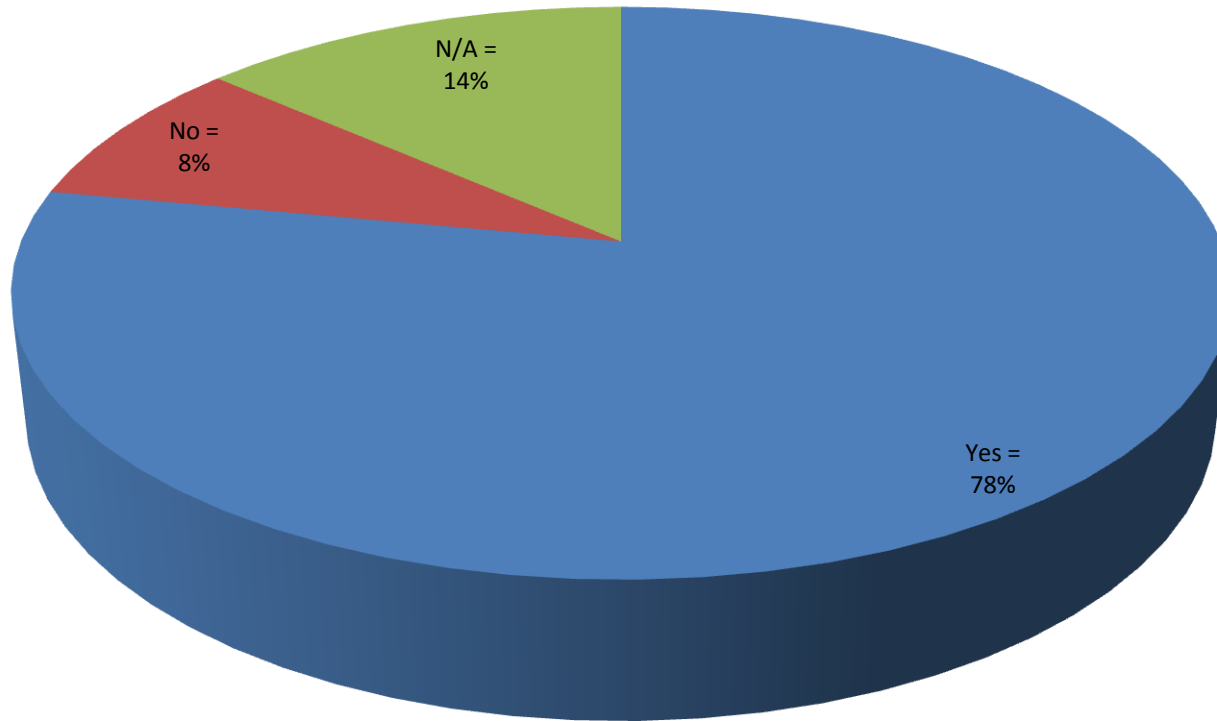


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Is the SOC/GSOC operations budget wholly owned by Security?



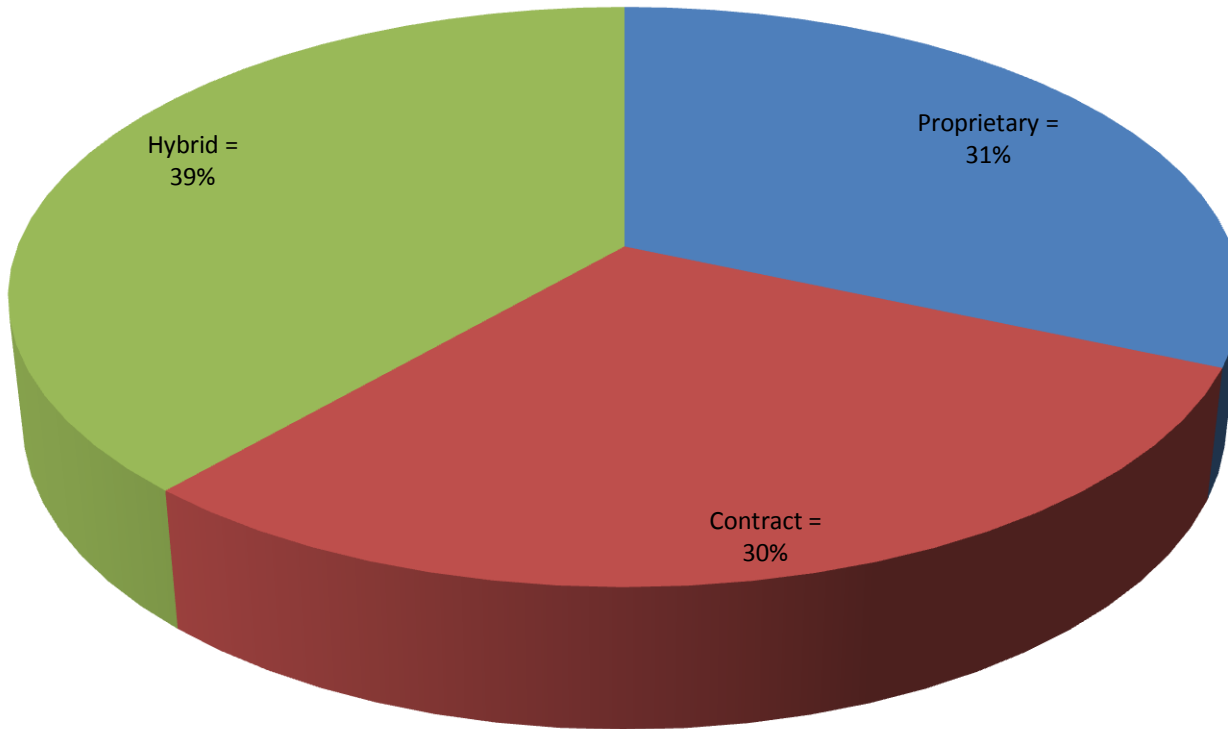
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What is the staffing structure for the SOC/GSOC?

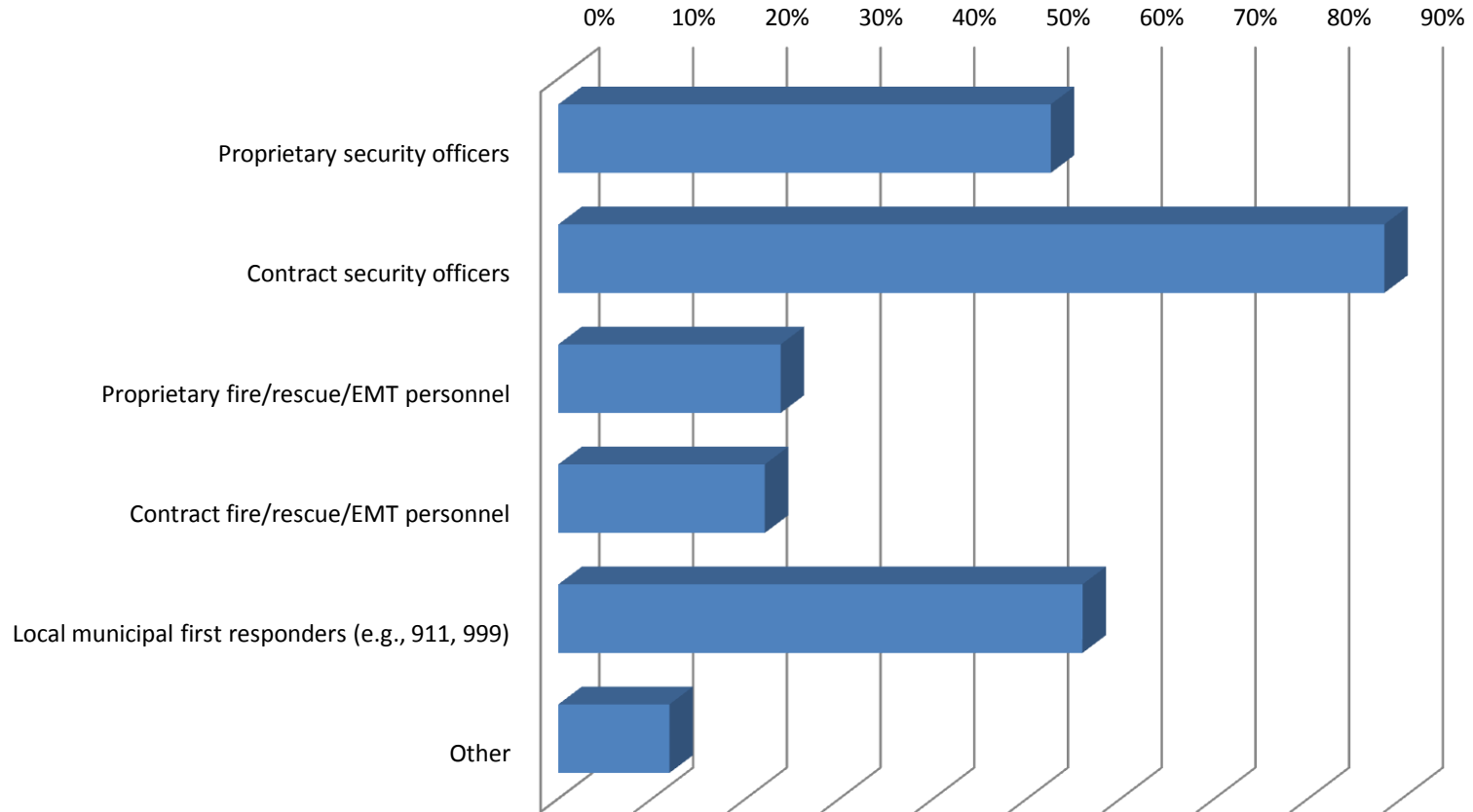


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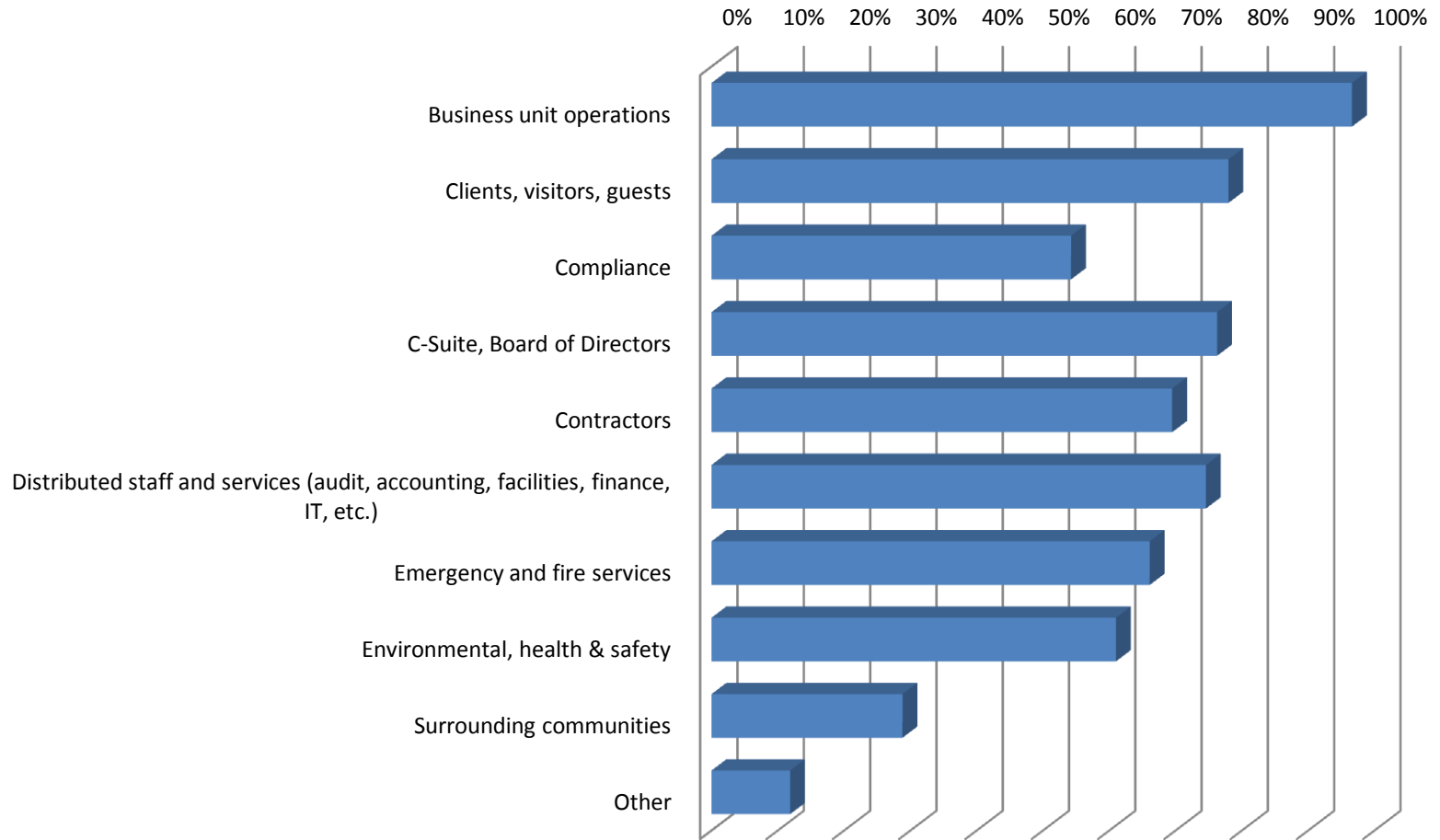
Calls for service, incident intake, logging and dispatch operations for:



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Who are your customers?



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Some of the Additional Questions Posed:

- Do you share your SOC/GSOC infrastructure with specific corporate partners?
- What criteria were utilized in determining the location of your SOC/GSOC?
- Is the SOC/GSOC located in close proximity to a space dedicated for crisis management operations?
- How does this 24/7 operation support your organization's domestic or international business?
- How does your organization view the SOC/GSOC opportunity?



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About the Security Executive Council

The SEC is the leading research and advisory firm focused on security risk mitigation solutions. Having worked with hundreds of companies and organizations we have witnessed the proven practices that produce the most positive transformation. Our subject matter experts have deep expertise in all aspects of risk mitigation strategy; they collaborate with those that have security responsibilities to transform programs into more capable and valued centers of excellence. Watch our 3 minute video to learn more: https://www.youtube.com/watch?v=6TEkl3b_BZQ

SEC website: <https://www.securityexecutivecouncil.com/index.html>

The logo for the Security Executive Council (SEC) features the letters 'SEC' in a large, bold, blue serif font. A thin blue horizontal line is positioned directly beneath the letters.

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