

Program Best Practices > Resilience

Critical Incident Decision Matrix

By the Security Executive Council

Often, the volume of information in the early stages of an incident presents a challenge to clear decision making.

This matrix can serve as a visual resource to assist in outlining and prioritizing group decisions that the Incident Management Teams will need to make.

It may serve as either a flip chart or a pin-up to communicate visual information during incident management meeting.

When plotting the "Communication" action, be sure to include:

- The specific message(s)
- How and when the message(s) will be sent
- The audience(s) that will receiving the message(s)

Priority	Life Safety	Business Issue	Communications
A Priorities (Immediate)			
B Priorities (Urgent)			
C Priorities (Limited)			
People/Group Responsible			
Completed Tasks			

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About the Security Executive Council

The SEC is the leading research and advisory firm focused on corporate security risk mitigation solutions. Having worked with hundreds of companies and organizations we have witnessed the proven practices that produce the most positive transformation. Our subject matter experts have deep expertise in all aspects of security risk mitigation strategy; they collaborate with security leaders to transform security programs into more capable and valued centers of excellence. Watch our [3-minute video](#) to learn more.

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