

Demonstrating Value > Building Influence >

Rebuilding Influence After Corporate Restructuring

Created by Bob Hayes, Managing Director and Kathleen Kotwica, Ph.D., EVP and Chief Knowledge Strategist, Security Executive Council

Company reorganizations are a fact of business, and they sometimes bring with them personnel changes at the senior management level. If a previously supportive boss leaves, all of the ground you covered and trust you earned while gaining support for your program may be walking out the door.

Hopefully, you already have a metrics program in place so you can show new senior management an objective view of your program goals and accomplishments. Remember, brief and to-the-point presentations are crucial for this audience.

If you will be reporting to a new boss, there are several questions you should ask yourself. Have you taken steps to educate him or her about your program, the value it brings, and the results you have achieved? Are you able to effectively and quickly communicate the services the organization finds valuable, including the view from your boss' peers? Can you clearly articulate who the primary customers are of each security service? Can you demonstrate how each area of the company (audit, sales, comptroller, marketing, research and development, etc.) utilizes security? Can you demonstrate the cost, head count and results of each program/service?

Get yourself to the place where you can answer “yes” to all of these questions. Then discuss with your new boss what he or she feels should be changed or modified. Consider reinventing or restructuring your security program in a manner that appeals to senior management and establishes it as a crucial partner within the organization.

How well have you been aligning your programs with corporate-level goals?

Do you know how ready your organization is for your security programs? Do they look at them as reducing risk in well-defined areas (e.g., workplace violence or investigations)? Do they view security as a true business partner? Knowing how senior management views security will help you define your programs to meet their current expectations. You can't expect your programs to be accepted (or continually accepted) because they may have worked in the past. You must keep up with the ongoing transformations of the business.

You must also take a hard look at where you are as a security leader. Have you settled into a "maintenance" stance? While it is clear many security departments are currently understaffed and are working with a meager budget, consider the next stage you want to achieve. Try to find a way to keep existing programs well maintained while you build up your capacity to identify and manage emerging issues. If your department is thought of as simply a cost center, when the inevitable business shifts loom, you will surely be in the line of fire.

When corporate restructuring is on the table, take the time to think through your situation and the organizational structure. Then, plan strategies that will eventually get you back to the position of a valued, revenue-enhancing partner of senior management. Look at this as an opportunity to improve your function, build its influence, align it with business goals, and better reduce risk.

Originally published in Security Magazine

Visit the Security Executive Council website for other resources in the [Demonstrating Value: Building Influence](#) series.

About the Security Executive Council

The SEC is the leading research and advisory firm focused on corporate security risk mitigation solutions. Having worked with hundreds of companies and organizations we have witnessed the proven practices that produce the most positive transformation. Our subject matter experts have deep expertise in all aspects of security risk mitigation strategy; they collaborate with security leaders to transform security programs into more capable and valued centers of excellence. Watch our [3-minute video](#) to learn more.

Contact us at: contact@secleader.com

Website here: <https://www.securityexecutivecouncil.com/>